



Laboratoires  
**DidierRase**

EXPERTISE  
EN DERMATOLOGIE  
POUR HOMME

**Our customer service**

Email: [relationsclientele@didier-rase.com](mailto:relationsclientele@didier-rase.com)

**Form to complete  
and send with your  
returned parcel**

**Reason for the return**

- Product damaged during transport
- I did not order this article
- The product is faulty
- The product is not what I expected
- I made a mistake when ordering
- Other

**What would you like to do?**

- Refund
- Credit note
- Exchange

**Return form, parcel N° \_\_\_\_\_**

Dear Customer,

We are pleased to provide you with this form which will make things easier for you should you choose to return an article.

We advise you to contact our Customer Service by email before sending your parcel, to obtain a return number which will guarantee faster processing

Instructions on how to return goods are shown at the bottom of this page. Thank you for your confidence and see you soon on [www.didier-rase.com](http://www.didier-rase.com).

Best regards,

Customer service

Last name

First name

Address

Post code

Town

Country

Telephone

**Order N°**

**Comments:**

**Products(s) being returned**

<b>Ref</b>	<b>Description</b>	<b>Quantity</b>

**N.B.: If you wish to return an article, it must be intact and in its original wrapping.**

**How to return goods**

1. Always use the original packaging for all returns.
2. Send your parcel to the following address:

**L4 Logistics  
Laboratoires Didier Rase  
ZI de l'Orme Poponne - Bâtiment 2 - Cellule 2  
44 avenue Paul Langevin  
91130 RIS ORANGIS**